



Aspire, Learn, Achieve
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Dear Parents, Carers and Guardians,

Recently ParentMail have changed their name to IRIS:ParentMail and have made changes to the way that they send emails, if you have registered for the app.

Those who have the app will now receive instant notifications, of an email from Lord Grey Academy, through the app. If you do not open and read the message on the app, ParentMail will automatically send a summary of emails sent that day, in the evening, to your registered email account.

Users can change their notification settings to receive instant notifications or to receive a summary email, please follow the help as set out in the [ParentMail Help section](#).

If you have not registered for the app, emails will be sent as normal. You can opt to have a summary by changing the Email Preferences in the settings on the website.

Please remember to log in to your ParentMail account to amend your details if they change. This will ensure that you continue to receive communication from us here at Lord Grey Academy via Text, Email or the app.

Yours sincerely

Jim Parker
Principal

